



# Wired Floodlight Camera FLW2001 / FLW2001B

## User Manual



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# 1. Get to know your Wired Floodlight Camera

Brighten your security with 2000 lumens and 2K HDR video. Protect your home with powerful light and view live or recorded clips<sup>1</sup> from your phone. Capture clear video in low light with Color Night Vision, see more with a wide 160° Field of View, and trigger the Integrated Siren from the app. Easy, hardwired DIY installation gives you continuous power, protection, and zero charging. An Arlo Secure plan trial is included. After trial, a paid plan is required to keep premium features like 30-day video cloud storage, People, Package, Vehicle Detection, 24/7 Emergency Response<sup>2</sup>, and more.

## Get the Arlo Secure App

The Arlo Secure App lets you create an Arlo account in the cloud and set up and manage all your Arlo devices. Search for it in your phone's app store, or go to [www.arlo.com/arlosecure](http://www.arlo.com/arlosecure), to download or update your Arlo Secure App.

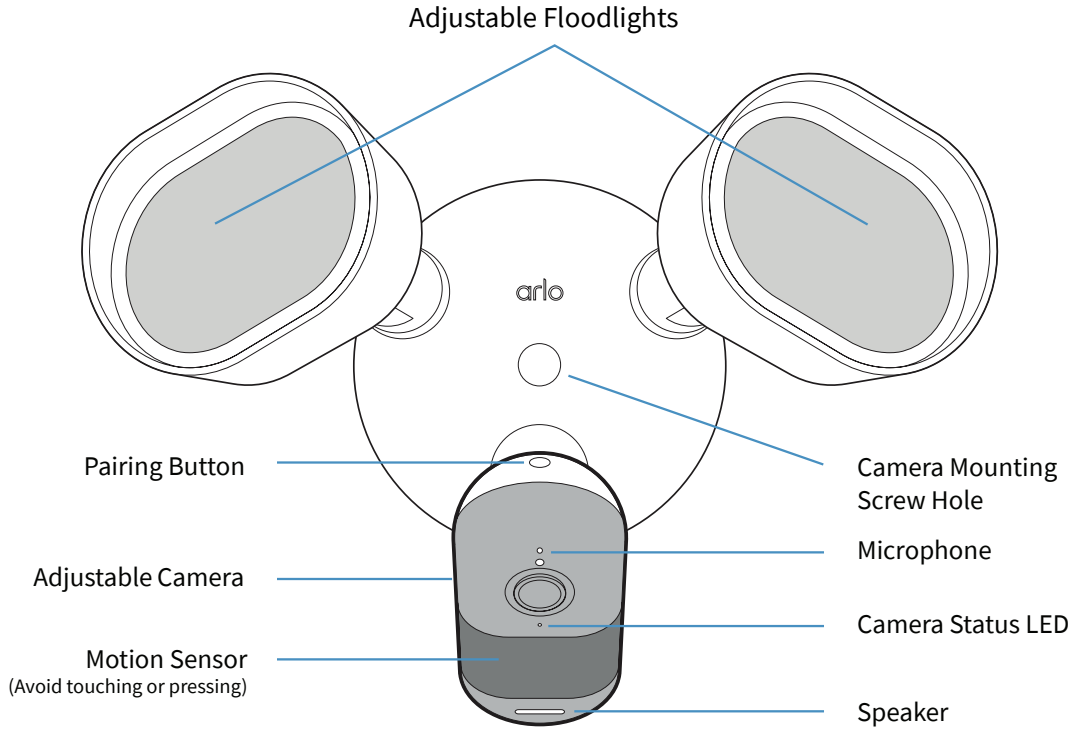


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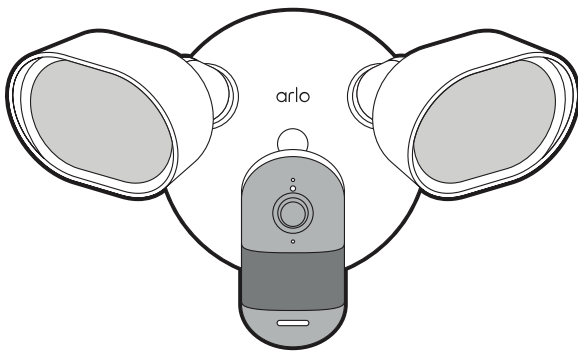
1. This Arlo Secure service may require a paid subscription after the trial period, and some Arlo Secure services may be unavailable in certain regions. For current information on features that need a paid subscription, visit [www.arlo.com/arlosecure](http://www.arlo.com/arlosecure).

2. Emergency Response feature available for U.S. subscribers only.

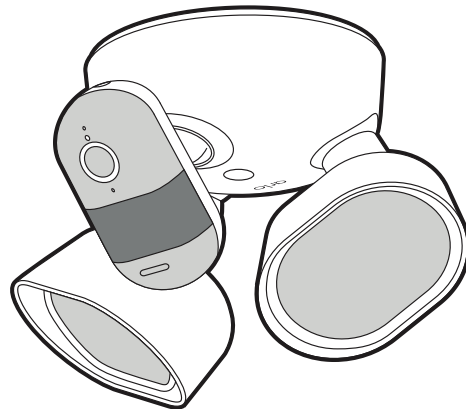
# Meet your Wired Floodlight Camera



## Mounting options



Wall Mount



Ceiling Mount

## Features

- **2K HDR Video:** See more with higher resolution than 1080p HD cameras and get better contrast with HDR.
- **Field of View:** See the bigger picture and keep an eye on more of what matters with a 160° Field of View.
- **2000 Lumen Floodlight:** Never be left in the dark and illuminate your property to improve safety and visibility.
- **2-Way Audio:** Hear and speak to visitors with crystal-clear, noise-canceling audio.
- **Color Night Vision:** Capture important details like car color in low light.
- **Weather Resistant:** Designed to withstand heat, cold, rain, or sun.
- **Integrated Siren:** Trigger your siren automatically or manually from the Arlo Secure App.
- **Foresight<sup>3</sup>:** Capture video prior to every motion triggered video recording.
- **Phone Notifications:** Get alerts on your phone and watch live or recorded video when your camera detects motion.
- **Direct to Wi-Fi:** Connect directly to Wi-Fi for hassle-free setup, faster video loading, and less buffering.
- **Articulating Lights:** Easily adjust direction of each floodlight to illuminate specific areas.
- **Object Detection:** Get alerts when your camera spots people, vehicles, animals, or packages.
- **Zero Charging:** Easily hardwire to existing electrical for continuous power and protection.
- **Arlo Secure plan trial included:** After trial, a paid plan is required to keep premium features like 30-day video cloud storage, People, Package, Vehicle Detection, 24/7 Emergency Response, and more.

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## 2. Get started

Download the free Arlo Secure App for step-by-step instructions and informative tips to support your installation and setup.

1. Open the Arlo Secure App and connect to your Wi-Fi network. If you don't have the app, you can download it and create your Arlo account.
2. Once you set up your Arlo account, you can access it from the Arlo Secure App on a smartphone or tablet, or from a computer using a web browser. If you're using a computer, enter <https://my.arlo.com> in the address bar of the browser.

### Before you begin



**WARNING:** Risk of electrical shock and fire. Do not install wired floodlight camera (“Fixture”) near combustible or flammable surfaces. **If you are not comfortable or are inexperienced with the installation of equipment requiring electrical connections, please hire a licensed electrician to install.**

- Always follow local building codes, standards, and regulations.
- Install on 4” round UL listed weatherproof electrical junction box. The junction box and existing electrical wires are required for Fixture installation.
- If you do not have a junction box then please retain a licensed electrician to install one.
- Disconnect power at the fuse or circuit breaker powering the Fixture before installing. Failure to disconnect power might result in serious injury.
- Verify supply voltage is correct. Connect Fixture to a 100 VAC~240 VAC 50/60 Hz power source.
- Properly ground Fixture.
- Do not connect the Fixture to a dimmer switch or timer.

The Arlo Secure App guides you through the installation process for your Wired Floodlight Camera. For the best experience, we recommend that you wait until the Arlo Secure App tells you to mount your Wired Floodlight Camera before you begin the mounting process.

# Find a good location for your Wired Floodlight Camera

Each home system setup is unique, so use these guidelines as general best practices.

Select a location with a clear vantage point, and an existing junction box and wiring, to fully optimize the wide field of view and continuous-charging capability of your floodlight. For the best experience, choose a location with a strong Wi-Fi signal.

To monitor motion closer to the floodlight, Arlo recommends mounting your device 8.2 feet (2.5 meters) off the ground, angled towards the ground so that visitors appear in the lower two-thirds of the image. This angle works well to provide a clear vantage point to inform you of arriving packages, vehicles, animals, or any other individual.

To monitor motion further from the floodlight, we recommend aiming your device higher to frame the area within the lower two-thirds of the image. Make sure side-to-side traffic crosses the floodlight field of view. The camera motion sensor is more sensitive to side-to-side movement across its field of view than to movement directly toward or away from the camera. Also, though the floodlight can detect motion up to 32 feet (10 meters) away, the best area for motion detection is 5 to 20 feet (1.5 to 6 meters) from its position.

## When mounting your Wired Floodlight Camera

- Choose a location for your Wired Floodlight Camera with a pre-existing junction box and wiring. Or a location where the pre-requisite junction box and wiring can be installed.
- Due to the brilliance of the floodlight, make sure that the Wired Floodlight Camera's field of view is clear of nearby walls and other obstructions. A nearby wall can cause a bright reflection from the floodlight, limiting your camera's visibility.



# What you need for mounting your Wired Floodlight Camera

Your Wired Floodlight Camera arrives equipped with accessories designed for wall or ceiling mounting.

What you need to mount your Wired Floodlight Camera:

- A Phillips-head screwdriver
- A ladder
- The mounting bracket, screws, screw cap, wire nuts, and s-hook that came in the package with your floodlight

**WARNING:** Mount your Wired Floodlight Camera onto a flat, supportive surface.

When mounting your floodlight, select a mounting surface that can support the weight of your device. Mounting your floodlight in an unstable location might create a hazardous situation or damage your product, which might not be covered by Arlo's warranty.

## Wall-mount your Wired Floodlight Camera

1. Before starting, turn off power to the junction box at the breaker. Failure to do so may result in serious injury.
2. Make sure there is no power to the existing fixture. Then, remove the existing fixture and mounting hardware from the junction box.
3. Three bags of Mounting Bracket Screws are provided. Choose the pair of screws from either Bag A1, A2, or A3 that fit your 4" round weather resistant UL junction box.

4. Position included Mounting Bracket on the junction box with the word **FRONT** facing towards you and secure it with the two Bracket Screws.



5. Attach S-Hook to Camera for support during installation. Camera and Floodlights should be upside down and back of Floodlight base should face the wall to avoid damaging Camera surface.



6. Attach the other end of S-Hook to Mounting Bracket.

7. Partially insert ground screw from Bag B into the hole marked **GND**. Hook **GREEN** (ground) wire from junction box around screw and tighten screw to clamp down **GREEN** wire
8. Twist **WHITE** wire (neutral) from Camera and **WHITE** wire from the junction box together clockwise using a wire nut from Bag C.
9. Twist **BLACK** wire (hot) from Camera and **BLACK** wire from junction box together clockwise using wire nut from Bag C.
10. Tuck all the wires into the junction box, ensuring wires do not overlap Mounting Bracket, and remove S-Hook.
11. Rotate Floodlight so lights are at the top and align the Floodlight Mounting Screw Hole with the center hole of Mounting Bracket.
12. Secure Floodlight to Mounting Bracket by inserting and tightening Floodlight Mounting Screw from Bag D.
13. Place Floodlight Mounting Screw Cap from Bag E over the Mounting Screw to keep water out of the enclosure.
14. Hold the mount while firmly grasping and rotating the Camera and Floodlights to achieve the desired angle.
15. Turn power back on at the breaker.

You'll know your Wired Floodlight Camera is receiving power when the LED on the front of the Camera is solid blue.

If power is controlled by a switch, make sure it's always on. Your Wired Floodlight Camera must have constant power to stay connected.



# Ceiling-mount your Wired Floodlight Camera

1. Before starting, turn off power to the junction box at the breaker. Failure to do so may result in serious injury.
2. Make sure there is no power to the existing fixture. Then, remove the existing fixture and mounting hardware from the junction box.
3. Turn the right Floodlight clockwise 180° and tilt it towards the Camera.
4. Turn the left Floodlight counterclockwise 180° and tilt it towards the Camera.
5. Turn the Camera clockwise 180°.
6. Three bags of Mounting Bracket Screws are provided. Choose the pair of screws from either Bag A1, A2, or A3 that fit your 4" round weather resistant UL junction box.
7. Position included Mounting Bracket on the junction box with the word **FRONT** facing towards you and secure it with the two Bracket Screws.
8. Attach S-Hook to Camera for support during installation. Camera and Floodlights should be upside down.
9. Attach the other end of S-Hook to Mounting Bracket.
10. Partially insert ground screw from Bag B into the hole marked **GND**. Hook **GREEN** (ground) wire from junction box around screw and tighten screw to clamp down **GREEN** wire.
11. Twist **WHITE** wire (neutral) from Camera and **WHITE** wire from the junction box together clockwise using a wire nut from Bag C.
12. Twist **BLACK** wire (hot) from Camera and **BLACK** wire from junction box together clockwise using wire nut from Bag C.




13. Tuck all the wires into the junction box, ensuring wires do not overlap Mounting Bracket, and remove S-Hook.
14. Rotate Floodlight so lights are at the top and align the Floodlight Mounting Screw Hole with the center hole of Mounting Bracket.
15. Secure Floodlight to Mounting Bracket by inserting and tightening Floodlight Mounting Screw from Bag D.
16. Place Floodlight Mounting Screw Cap from Bag E over the Mounting Screw to keep water out of the enclosure.
17. Hold the mount while firmly grasping and rotating the Camera and Floodlights to achieve the desired angle.
18. Turn power back on at the breaker.

You'll know your Wired Floodlight Camera is receiving power when the LED on the front of the Camera is solid blue.

If power is controlled by a switch, make sure it's always on. Your Wired Floodlight Camera must have constant power to stay connected.



# Onboard your Wired Floodlight Camera with the Arlo Secure App

1. Make sure your phone is connected to your Wi-Fi network and ensure Bluetooth is on.
2. Open the Arlo Secure App.
3. Navigate to **Devices**.
4. Tap the **Plus** icon .
5. Tap **Lights**
6. Select **Wired Floodlight Camera**.
7. Review **What's in the Box**, then tap **Continue**.
8. Review **Tools**, then tap **Continue**.
9. Tap **Allow Bluetooth**, then choose **Allow** to confirm.
10. Select **How your Wired Floodlight Camera will be mounted**.
11. Follow the in-app installation process for step-by-step instructions.
12. After you have installed your Wired Floodlight Camera, turn on power at the breaker and ensure that the LED on the front of the Wired Floodlight Camera is solid blue.  
  
If power to your Wired Floodlight Camera is controlled by a switch, check that it is on.
13. Press the pairing button of your Wired Floodlight Camera for 3 seconds, then release.  
When your Wired Floodlight Camera is ready to connect, the LED will flash blue. If your device behaves differently, see *Arlo doesn't discover your floodlight during setup* on page 48.
14. Choose a 2.4GHz Wi-Fi network.
15. Enter the Wi-Fi password and wait for it to be verified.
19. Enter a name for your Wired Floodlight Camera and select **Continue**.  
Your Wired Floodlight Camera will automatically check for firmware updates.
20. Your Wired Floodlight Camera is now onboarded.

## 3. Wi-Fi setup and connections

When you install and set up your Wired Floodlight Camera, the Arlo Secure App guides you through the process of connecting to your router's 2.4 GHz Wi-Fi network.

### Tips for optimal Wi-Fi performance

The distance between Wi-Fi devices can affect the Wi-Fi signal:

- **Maximum recommended distance.** We recommend that you place your floodlight within 300 feet (90 meters) of your Wi-Fi router. The maximum line-of-sight range of 300 feet is reduced by each wall, ceiling, or other major obstruction between the floodlight and the router.
- **Minimum recommended distance.** To reduce Wi-Fi interference, allow at least 6½ feet (2 meters) between your floodlight and any other Arlo cameras that you install.

These materials can reduce Wi-Fi signal strength if they are located between Wi-Fi devices:


- Unusually thick walls and ceilings
- Brick
- Concrete
- Stone
- Ceramic
- Glass, especially mirrors
- Metal
- Large quantities of water, such as the water in a fish tank or water heater

## Find your 2.4 GHz Wi-Fi network name and password

If you're not sure about how to find the 2.4 GHz Wi-Fi network:

- Look on your Wi-Fi router label.  
Many routers have a label that shows the Wi-Fi network name, which is also called an SSID. Your 2.4 GHz network name might have a 2, 2.4, or 2G at the end. Your 5 GHz network name might have a 5 or 5G at the end. If you changed your Wi-Fi settings, then check the place where you saved your custom settings.
- If your Wi-Fi network name or SSID doesn't indicate whether it's 2.4 GHz or 5 GHz, ask your Internet service provider (ISP) or the person who set up your Wi-Fi router.
- If you have a mesh Wi-Fi network, it uses only one Wi-Fi network name for both Wi-Fi bands. Connect your phone to the mesh network to enable the floodlight to find and connect to the 2.4 GHz Wi-Fi band.

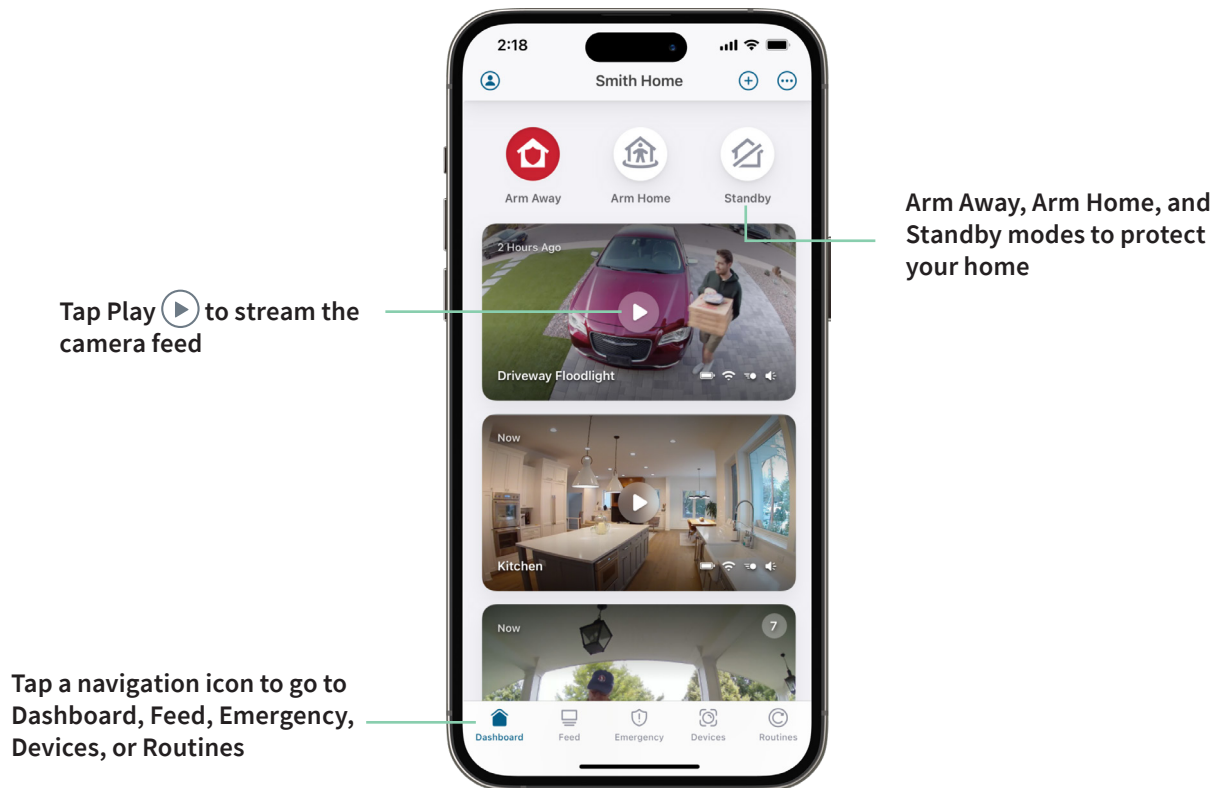
## Change your Wired Floodlight Camera's Wi-Fi network










1. Make sure Bluetooth is enabled.
2. Make sure your mobile device is connected to the Internet.
3. Navigate to **Devices**.
4. Tap **Menu** •••.
5. Tap **Device Settings**  next to your Wired Floodlight Camera.
6. Tap **Wi-Fi Network**.
7. Select **Change Network**.  
Follow the onscreen directions to change your Wired Floodlight Camera's Wi-Fi connection.



# 4. Use your Wired Floodlight Camera



When you open the Arlo Secure App, you are presented with your dashboard.




Camera icon	Located below each camera feed	Camera feed icon	Tap the camera feed to display these icons
	Wi-Fi signal from your Wi-Fi router		Play/Stop
	Motion detection is on		Mute the audio
	Audio detection is on		Two-way talk
			Record video manually
			Turn Floodlight on and off.
			Take a snapshot.





## View your camera feeds

1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Play**  on your Wired Floodlight Camera feed.  
The camera feed updates and camera feed icons display.
4. To stop viewing and listening to the live feed, tap **Stop** .



## Pan and zoom your video feed

1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Play**  on your Wired Floodlight Camera feed.
4. Use the pinch gesture to zoom in and out of your feed.  
After zooming in, the image stops and buffers for about five seconds to improve the quality of video. When the buffering stops, your zoomed-in video renders in high quality.
5. Touch-and-drag to move around the zoomed-in frame.

## Record clips from live video


1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Play**  on your Wired Floodlight Camera feed.
4. Tap **Record**  to start/ stop recording.  
The recording is saved in **Feed**.

## Take a snapshot from live video





1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Play**  on your Wired Floodlight Camera feed.
4. Tap **Snapshot** .  
The snapshot is saved in your **Feed**.

## Change the camera order

If you use multiple cameras, you can change the order in which their feeds display on the **Devices** page.

1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Menu** .
4. Tap and drag devices to reorder.
5. Tap **Done**.



## Add an activity zone<sup>4</sup>

1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Menu** .
4. Tap **Device Settings**  next to your Wired Floodlight Camera.
5. Tap **Activity Zones**.
6. Tap the **Plus** icon .
- An activity zone box displays in the Wired Floodlight Camera feed image.
7. To resize the Activity Zone, tap and hold each anchor point and then drag the points of the zone to the desired size and shape.
8. To reposition the zone, tap and hold inside the Activity Zone and then drag the zone to reposition it.
9. Tap **Edit**  to customize the zone name.
10. Enter a name, and tap **Rename**.
11. Tap **Save**.



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## Change an activity zone

1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Menu** .
4. Tap **Device Settings**  next to your Wired Floodlight Camera.
5. Tap **Activity Zones**.
6. Tap the name of a zone to select it.  
Perform the desired changes, then tap **Save**.

## Delete an activity zone




1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Menu** .
4. Tap **Device Settings**  next to your Wired Floodlight Camera.
5. Tap **Activity Zones**.
6. Tap the name of a zone to select it.
7. Slide the selected activity zone to the left, tap **Delete**.
8. Tap **Delete** again to confirm.

## Turn Floodlight on and off

1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Play**  on your Wired Floodlight Camera feed.
4. To turn the floodlight on and off, tap **Floodlight** .
5. For more information about manual floodlight activation, see *How do I manually turn on my Arlo Floodlight Camera?*

## 2-Way Audio

Your Wired Floodlight Camera includes a microphone that supports 2-Way Audio.

1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Play**  on your Wired Floodlight Camera feed.
4. Tap **Microphone**  to activate 2-Way Audio.  
The first time you use 2-Way Audio, allow Arlo to use your phone's microphone.
5. Toggle **Tap to mute/ Tap to unmute**  below the camera feed to turn the microphone on and off.
6. Tap the **x** on the upper-left corner of the page to exit 2-Way Audio.

## Emergency Response

### Activate siren

1. Open the Arlo Secure App.
2. Navigate to **Emergency**.
3. Tap **Activate Siren**.  
If you have multiple devices, you are prompted to select which to activate.
4. Slide **Swipe to activate siren** to the right.  
The siren turns on.
5. Navigate to **Devices** and tap the slider at the top of the page to turn off the siren.

## Call a Friend<sup>5</sup>

1. Open the Arlo Secure App.
2. Navigate to **Emergency**.
3. Tap **Call a Friend**. If you have multiple friends, select who to contact.
4. Tap **Call** to confirm.

## Contact First Responders<sup>5</sup>

1. Open the Arlo Secure App.
2. Navigate to **Emergency**.
3. Tap the Emergency Responder to contact.
4. Slide **Swipe to Confirm** to the right.

**Note:** **Emergency Response** feature available for U.S. subscribers only.

## View recordings and snapshots<sup>5</sup>

Your Wired Floodlight Camera stores recordings and snapshots in **Feed**. You can use the filter and the calendar to find and view specific recordings.

## Access cloud recordings<sup>5</sup>

Your Wired Floodlight Camera records when it is in an armed mode and detects motion or sound. Your Arlo recordings are sent to your Arlo account in the cloud and stored in **Feed**. Recordings are encrypted with your user name and password.

You can access your recordings from the Arlo Secure App on your mobile device or by using a web browser to visit <https://my.arlo.com>. You can download recordings from **Feed** and save them.

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## Find recordings based on date

1. Open the Arlo Secure App.
2. Navigate to **Feed**.
3. Tap **Calendar**.
4. Tap the specific date you want to view.

## Turn on/ off filter

Use the filter to find and view recordings based on criteria that you select.

1. Open the Arlo Secure App.
2. Navigate to **Feed**.
3. Tap **Menu** •••.
4. Tap **Feed Settings**.
5. Tap **Devices** and make sure your Wired Floodlight Camera is selected.
6. Tap  to go back to the previous screen.
7. Tap **Event Types**.
8. Choose **Select** or **Deselect** for the individual **Filter Types**, or **Deselect/Select All**.
9. Tap  to go back to the previous screen.
10. Tap **Save**.

## Adjust thumbnail size

Increase video clip thumbnail sizes by 15% in the feed for higher visibility.

1. Open the Arlo Secure App.
2. Navigate to **Feed**.
3. Tap **Menu** •••.
4. Tap **Feed Settings**.
5. Tap **Thumbnail size**, and select a size.
6. Tap **Save**.

## Revert feed settings

1. Open the Arlo Secure App.
2. Navigate to **Feed**.
3. Tap **Menu** •••.
4. Tap **Feed Settings**.
5. Tap **Restore Default Settings**.
6. Tap **Save**.

## Download recordings

1. Open the Arlo Secure App.
2. Navigate to **Feed**.
3. Tap a recording.
4. Tap **Menu** •••.
5. Tap **Download**.

## Make a recording a favorite

1. Open the Arlo Secure App.
2. Navigate to **Feed**.
3. Tap a recording.
4. Tap **Menu** •••.
5. Tap **Favorite**.

## Share recordings

1. Open the Arlo Secure App.
2. Navigate to **Feed**.
3. Tap a recording.
4. Tap **Menu** •••.
5. Tap **Share**.
6. Choose where to share the file.

## Delete recordings

1. Open the Arlo Secure App.
2. Navigate to **Feed**.
3. Tap a recording.
4. Tap **Menu** •••.
5. Tap **Delete**.
6. Tap **Delete** again to confirm.

## Donate recordings

Donating recordings gives Arlo permission to use and view the content for research and development.

1. Open the Arlo Secure App.
2. Navigate to **Feed**.
3. Tap a recording.
4. Tap **Menu** •••.
5. Tap **Donate**.
6. Tap **Donate** again to confirm.




## Manage events


1. Open the Arlo Secure App.
2. Navigate to **Feed**.
3. Tap **Manage events**.
4. Select which events to simultaneously perform an action on.
5. Tap **Download, Favorite, or Delete**.


# 5. Modes, Automations, and Alerts

## Modes

Control how your Wired Floodlight Camera responds to motion or sound. Design unique responses to perfectly meet your security needs and customize which devices are active during specific modes.

 **Arm away.** Protect your home inside and out when you're away.

 **Arm Home.** Stay protected when at home by keeping certain devices armed.

 **Standby.** Disarm certain devices, while keeping specific ones armed.

For more information on Modes, Automations, and Alerts, see *About Arlo Routines, Modes, Rules, and Automations*.

## Select a mode


1. Open the Arlo Secure App.
2. Navigate to **Dashboard**.
3. Tap **Arm Away**, **Arm Home**, or **Standby**.  
That mode is now active.

# Arm your Wired Floodlight Camera

You can set a schedule to arm and disarm devices automatically. Schedules reoccur weekly, allowing you to create a custom schedule for managing your devices.

## Add a schedule

To schedule when your Wired Floodlight Camera is armed:

1. Open the Arlo Secure App.
2. Navigate to **Routines**.
3. Tap the **Plus** icon .
4. Tap **Add Schedule**.
5. Specify days and times.
6. Tap **Add Action**.
7. Choose an action under **CONTROL A DEVICE**, and tap **Next**.  
You will be able to add multiple actions later.
8. Select your Wired Floodlight Camera and tap **Save**.
9. To add multiple actions to a schedule, tap **Add an Action** again. Repeat steps 6-8 until all desired actions have been added to a schedule.
10. Tap **Always Enabled** and select **Arm Away**, **Arm Home**, **Standby**, or all three. Then tap **Back** to return to the previous page.
11. Tap **Save**.

To customize your floodlight's motion and audio sensitivity, see *Adjust motion sensitivity on page 40*, and *Change audio detection sensitivity on page 41*

## Activate your floodlight from dusk to dawn

Allow your floodlight to automatically activate from sunset to sunrise:

1. Open the Arlo Secure App.
2. Navigate to **Routines**.
3. Tap the **Plus** icon (+).
4. Tap **Add Schedule**.
5. Specify which days.
6. Tap **Sunset**.
7. Tap **Add Action**.
8. Tap **Turn on a Light**.
9. Tap **Next**.
10. Select your Wired Floodlight Camera and tap **Save**.
11. Tap **Always Enabled**.
12. Determine which Modes to enable, then tap **Back** to return to the previous page.
13. Tap **Save**.

Repeat this process for the option **Sunrise**, ensuring that the schedule has a definitive start and end.

To customize your floodlight's ambient light sensitivity see *Adjust ambient light sensitivity on page 42*.


## Edit a schedule

1. Open the Arlo Secure App.
2. Navigate to **Routines**.
3. Tap **Automations**.
4. Tap the schedule to modify.

## Delete a schedule

1. Open the Arlo Secure App.
2. Navigate to **Routines**.
3. Tap **Automations**.
4. Slide the schedule to the left, then tap **Delete**.

## Add an arrive/leave

1. Open the Arlo Secure App.
2. Navigate to **Routines**.
3. Tap the **Plus** icon .
4. Tap **Add/Leave**.
5. Tap **Add an Action**.
6. Choose an action that will run when the Wired Floodlight Camera is triggered.
7. Tap **Next**.
8. Select your Wired Floodlight Camera and tap **Save**.
9. Tap **Save** again to confirm.

## Edit an arrive/leave

1. Open the Arlo Secure App.
2. Navigate to **Routines**.
3. Tap **Automations**.
4. Tap the Arrive/Leave to modify.

## Delete an arrive/leave

1. Open the Arlo Secure App.
2. Navigate to **Routines**.
3. Tap **Automations**.
4. Slide the arrive/leave to the left, tap **Delete**.

## Edit Geofence


1. Open the Arlo Secure App.
2. Navigate to **Routines**.
3. Tap **Automations**.
4. Tap an **Arrive/Leave** to modify.
5. Tap **Edit Geofence**, and choose a **Radius**.
6. Tap **Save**.
7. Tap **Save** again to confirm.

## Use a routine to activate the Wired Floodlight Camera Siren

1. Open the Arlo Secure App.
2. Navigate to **Routines**.
3. Select the **Mode** you would like to have a siren trigger.
4. Tap **Add Device Rules**.
5. Select the devices you want to add for the rule.
6. Tap **Save**.
7. Select your Wired Floodlight Camera.
8. Tap **Activate Siren** switch.


# Manage alerts

**Mute Notifications** temporarily silences push notifications to your mobile device, while videos continue to be recorded. Mute notifications within the Arlo Secure App, or directly from your mobile device's push notification settings. For more information about receiving push notifications, see *Not receiving push notifications on page 49*.


1. Open the Arlo Secure App.
2. Navigate to **Profile** .
3. Tap **Notifications**.
4. Tap **Mute Notifications**.
5. Select the length of time to mute notifications.  
The **Mute Notification** status shows the amount of remaining time until notifications resume.

**Note:** If you log out of the Arlo Secure App on your smartphone or mobile device, you will stop receiving push notifications.



## Extend mute notifications

1. Open the Arlo Secure App.
2. Navigate to **Profile** .
3. Tap **Notifications**.
4. Tap **Mute Notifications**.
5. Tap **Add 15 Minutes**.


## Unmute notifications

1. Open the Arlo Secure App.
2. Navigate to **Profile** .
3. Tap **Notifications**.
4. Tap **Mute Notifications**.
5. Tap **Unmute**.  
The **Mute Notifications** status changes to **Off**.

## Change notification tone

1. Open the Arlo Secure App.
2. Navigate to **Profile** .
3. Tap **Notifications**.
4. Tap **Notification Tone**.
5. Select from the **Notification Tones** options.  
Tap **Play**  to test a tone before selecting it.

## Allow critical alerts

1. Open the Arlo Secure App.
2. Navigate to **Profile** .
3. Tap **Notifications**.
4. Toggle **Critical Alerts** to turn Critical Alerts on and off.




## 6. Change your Settings


Use the Arlo Secure App to view and change the settings for your Arlo devices. You can view the product type, firmware version, hardware version, serial number, and the regulatory information of your device.

### Device settings


#### View device information

1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Menu** •••.
4. Tap **Device Settings**  next to your Wired Floodlight Camera.
5. In **Device Settings** select the device.  
Tap the info you're looking for.

#### Turn off a device

1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Menu** •••.
4. Tap **Device Settings**  next to your Wired Floodlight Camera.
5. Toggle **Device on** turn the device on and off.


## Change the device name

1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Menu** •••.
4. Tap **Device Settings**  next to your Wired Floodlight Camera.
5. In **Device Settings** select the device.
6. Tap **Edit** next to the **Device Name**.


Device names are limited to 32 characters. Arlo recommends using a name that reminds you of the camera's location, such as Garage or Front Door.

7. Tap **Save**.


## Activate/ Deactivate the Indicator LED

1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Menu** •••.
4. Tap **Device Settings**  next to your Wired Floodlight Camera.
5. In **Device Settings** select the device.
6. Tap **Indicator LED**.
7. Toggle **Status LED** turn the Indicator LED on and off.


## Change device location

1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Menu** •••.
4. Tap **Device Settings**  next to your Wired Floodlight Camera.
5. In **Device Settings** select the device.
6. Tap **Location** and select the correct device location.

## Restart the camera from the Arlo Secure App


1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Menu** •••.
4. Tap **Device Settings**  next to your Wired Floodlight Camera.
5. In **Device Settings** select the device.
6. Select **Restart**.
7. Tap **Yes** to confirm.

## Remove a device from your account


1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Menu** •••.
4. Tap **Device Settings**  next to your Wired Floodlight Camera.
5. In **Device Settings** select the device.
6. Select **Remove Device**.
7. Tap **Yes** to confirm.

## Video settings


### Change camera field of view

1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Menu** •••.
4. Tap **Device Settings**  next to your Wired Floodlight Camera.
5. Tap **Video Settings**.
6. Select from the **Field of View** options.


## Rotate camera feed

1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Menu** •••.
4. Tap **Device Settings**  next to your Wired Floodlight Camera.
5. Tap **Video Settings**.
6. Toggle **Rotate Image 180°** to rotate the orientation of the camera feed.

## Activate Auto HDR


1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Menu** •••.
4. Tap **Device Settings**  next to your Wired Floodlight Camera.
5. Tap **Video Settings**.
6. Toggle **Auto HDR** to turn Auto HDR on and off.

## Adjust video brightness

1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Menu** •••.
4. Tap **Device Settings**  next to your Wired Floodlight Camera.
5. Tap **Video Settings**.
6. Move the **Video Brightness** slider to adjust the video's brightness.

## Change Flicker Adjustment


The combination of certain artificial light sources and the camera shutter speed might cause flickering in the recorded video. The default setting is Auto, but you can change the flicker adjustment.

1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Menu** •••.
4. Tap **Device Settings**  next to your Wired Floodlight Camera.
5. Tap **Video Settings**.
6. Select from the **Flicker Adjustment** options.

## Use Night Vision

When night vision is enabled, your Wired Floodlight Camera automatically turns on infrared LEDs to record in low light conditions. Disable night vision if your Wired Floodlight Camera is facing reflective surfaces, such as windows.


### Activate Night Vision

1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Menu** •••.
4. Tap **Device Settings**  next to your Wired Floodlight Camera.
5. Toggle **Night Vision** turn Night Vision on and off.
6. Select either **Black & White** or **Color**.


# Floodlight settings

Define your floodlight's brightness, duration, sensitivity, and behavior upon activation of your Wired Floodlight Camera. For more information on your floodlight's light settings, see *How do I adjust the light settings on my Arlo Wired Floodlight Camera?*


## Customize floodlight brightness

1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Menu** •••.
4. Tap **Device Settings**  next to your Wired Floodlight Camera.
5. Tap **Light Settings**.
6. Move the **Brightness** slider to adjust the floodlight's brightness.

## Edit floodlight duration

1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Menu** •••.
4. Tap **Device Settings**  next to your Wired Floodlight Camera.
5. Tap **Light Settings**.
6. Move the **Duration** slider to adjust the length of the floodlight's duration.  
To revert light duration to its original length, tap **Reset to default settings**.


## Determine floodlight behavior

1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Menu** •••.
4. Tap **Device Settings**  next to your Wired Floodlight Camera.
5. Tap **Light Settings**.
6. Select from the **Behavior** options.

## Audio settings

You can adjust the settings to reduce wind noise, turn the microphone off and on, and adjust the speaker.


### Customize audio settings

1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Menu** •••.
4. Tap **Device Settings**  next to your Wired Floodlight Camera.
5. Tap **Audio Settings**.
6. Adjust the settings:
  - **Microphone** toggle turns the microphone off and on.
  - **Speaker** toggle and volume. To turn the speaker off and on, tap **Speaker**.
  - Move the **Volume** slider to adjust the speaker volume.


# Default mode settings

Determine the default mode settings your Wired Floodlight Camera automatically responds with upon activation.

## Adjust motion sensitivity


1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Menu** •••.
4. Tap **Device Settings**  next to your Wired Floodlight Camera.
5. Select **Default Mode Settings**.
6. Move the **Motion Detection** slider to adjust the camera's sensitivity level for motion detection.

## Calibrate motion detection


1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Menu** •••.
4. Tap **Device Settings**  next to your Wired Floodlight Camera.
5. Select **Default Mode Settings**.
6. Tap **Motion Detection Test**.
7. Follow the onscreen instructions to test your Wired Floodlight Camera's visual detection sensitivity.



## Change audio detection sensitivity


1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Menu** •••.
4. Tap **Device Settings**  next to your Wired Floodlight Camera.
5. Select **Default Mode Settings**.
6. Move the **Audio Detection** slider to adjust the Wired Floodlight Camera's sensitivity level for audio detection.

## Adjust recording length

1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Menu** •••.
4. Tap **Device Settings**  next to your Wired Floodlight Camera.
5. Select **Default Mode Settings**.
6. Under **RECORDING LENGTH:**
  - Select **Record until activity stops** to allow your Wired Floodlight Camera to record up to 5 minutes, or until an activity stops.
  - Select **Record for a fixed length** to set your Wired Floodlight Camera to record from 10 seconds to 2 minutes.

## Adjust ambient light sensitivity


Adjust ambient light sensitivity to determine at what light level your floodlight will activate.

1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Menu** •••.
4. Tap **Device Settings**  next to your Wired Floodlight Camera.
5. Tap **Default Mode Settings**.
6. Move the **Ambient Light Sensitivity** slider to adjust your Wired Floodlight Camera's sensitivity level for low-light detection.

Tap **Check Current Level** to see your Wired Floodlight Camera's current ambient light sensitivity.


For more information about ambient light sensitivity, see *What is the Ambient Light Sensitivity setting and how does it work for my Arlo device?*

## Customize siren


1. Open the Arlo Secure App.
2. Navigate to **Devices**.
3. Tap **Menu** •••.
4. Tap **Device Settings**  next to your Wired Floodlight Camera.
5. Select **Default Mode Settings**.
6. Under **BUILT-IN SIREN**:
  - Move the **Siren Sounding Length** slider to adjust the duration of your siren.
  - Move the **Siren Volume** slider to adjust the volume of your siren.

# Profile settings



## Change profile name or email

1. Open the Arlo Secure App.
2. Navigate to **Profile** .
3. Tap **Account Profile and Security**.
4. Tap **Name, Email**.
5. Input the account name/ email address information.
6. Tap **Save**.

## Update password


1. Open the Arlo Secure App.
2. Navigate to **Profile** .
3. Tap **Account Profile and Security**.
4. Tap **Change Password**.
5. Input the current account password.
6. Input the new account password, then input the new password again to confirm.
7. Tap **Save**.

## Edit two-step verification


1. Open the Arlo Secure App.
2. Navigate to **Profile** .
3. Tap **Account Profile and Security**.
4. Tap **Two-Step Verification**.
5. Edit two-step verification:
  - Tap the **Plus** icon  and follow the onscreen instructions to add another two-step verification method.
  - Tap the preferred method of two-step verification to change where **Two-Step Verification** occurs.

## Set up assistant PIN

Use voice controls to arm or disarm your Arlo security system. Setting up a 4 digit PIN is mandatory for disarming Arlo devices controlled by a voice assistant.



1. Open the Arlo Secure App.
2. Navigate to **Profile** .
3. Tap **Account Profile and Security**.
4. Tap **Assistant Pin**.
5. Input the new assistant PIN, then tap **Continue**.
6. Re-enter the PIN to confirm, then tap **Finish**.

## Log out of profile

1. Open the Arlo Secure App.
2. Navigate to **Profile** .
3. Tap **Account Profile and Security**.
4. Tap **Log out**.
5. Tap **OK** to confirm.



## Device access settings

### Add people to your Arlo account


1. Open the Arlo Secure App.
2. Navigate to **Profile** .
3. Tap **People**.
4. Tap the **Plus** icon .
5. Input the profile name/ email address information.
6. Select which **DEVICES** this person can access.
7. Select which **Access Rights** this person can use.
8. Choose if this person can **Access Arlo Emergency Response for Home**.
9. Tap **Send Invite**.

## Device location and plans settings


### Add a location

1. Open the Arlo Secure App.
2. Navigate to **Profile** .
3. Tap the **Plus** icon  next to **LOCATIONS AND PLANS**.
4. Follow the onscreen instructions to create a new location.


### Change a location name

1. Open the Arlo Secure App.
2. Navigate to **Profile** .
3. Under **LOCATIONS AND PLANS**, select a location.
4. Tap **Location Name**.
5. Input the new location name.
6. Tap **Save**.


## Change the device address

1. Open the Arlo Secure App.
2. Navigate to **Profile** .
3. Under **LOCATIONS AND PLANS**, select a location.
4. Tap **Address**.
5. Input the device address information.
6. Tap **Save**.


## Edit temperature units

1. Open the Arlo Secure App.
2. Navigate to **Profile** .
3. Under **LOCATIONS AND PLANS**, select a location.
4. Tap **Location Settings**.
5. Select a **Temperature Unit**.


## Delete a saved Wi-Fi network

1. Open the Arlo Secure App.
2. Navigate to **Profile** .
3. Under **LOCATIONS AND PLANS**, select a location.
4. Tap **Saved Wi-Fi Networks**.
5. Tap the Wi-Fi network to delete.

## Call a Friend<sup>6</sup>

1. Open the Arlo Secure App.
2. Navigate to **Profile** .
3. Under **LOCATIONS AND PLANS**, select a location.
4. Tap **Call a Friend**.
5. Input the friend's name and contact information. Or tap **Choose from Contacts**.

## Enable ARLO INTELLIGENCE<sup>6</sup>

1. Open the Arlo Secure App.
2. Navigate to **Profile** .
3. Under **LOCATIONS AND PLANS**, select a location.
4. Under **ARLO INTELLIGENCE**, select a **Detection/ Recognition**.
5. Follow the onscreen directions to activate **ARLO INTELLIGENCE**.

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6. This Arlo Secure service may require a paid subscription after the trial period, and some Arlo Secure services may be unavailable in certain regions. For current information on features that need a paid subscription, visit [www.arlo.com/arlosecure](http://www.arlo.com/arlosecure).

## 7. Troubleshooting

### Arlo doesn't discover your floodlight during setup

If you're trying to set up and connect your Arlo floodlight directly to your Wi-Fi router and Arlo doesn't discover your floodlight, here are some things to check to identify and correct the problem.

When you're using the Arlo Secure App to add your floodlight, check the following:

- Make sure that you select the correct floodlight model when adding a device in the Arlo Secure App. The Arlo Secure App only tries to discover the Arlo device that you select. To find your floodlight model number, check the box that your floodlight came in.
- Your Arlo floodlight and mobile device are connecting to the same 2.4 GHz Wi-Fi network. Your floodlight can only connect to a 2.4 GHz band, not a 5 GHz band. For more information, see *Tips for optimal Wi-Fi performance on page 14*.
- You're entering the correct Wi-Fi network SSID (network name) and password. The network SSID and password are case-sensitive and must be exactly correct. You can tap the **password eye** icon to view your password before submitting.
- Check the floodlight camera LED. When you press the pairing button during setup, the LED blinks blue for two minutes while the floodlight is being discovered and then blinks blue fast when it connects to your Wi-Fi network. If the floodlight doesn't connect to your Wi-Fi network within two minutes, it times out and the LED stops blinking. If the floodlight times out, press the pairing button again. Make sure that the LED blinks blue during the entire connection process.

### Can't see video streams in a browser

Your router might be blocking the ports to which Arlo sends data. To make sure that Arlo can stay connected, you must keep ports 443 and 80 open on your router.



## Wi-Fi signal interference

Environments with multiple Wi-Fi networks, Wi-Fi devices, or frequencies can cause signal interference. If possible, minimize the number of networks, Wi-Fi devices, and transmitted frequencies in the area where you place your floodlight. For help with adjusting Wi-Fi settings such as the channel for your router, check the instructions that came with your router or contact your internet service provider (ISP) if they installed your router.

## Out of range

Make sure that your floodlight is close enough to receive a strong Wi-Fi signal. The range of your router's Wi-Fi signal can vary depending on the router model and conditions in your local environment.

Make sure that your floodlight displays three or four bars of signal strength in the area where you intend to install it. The floodlight can work when signal strength is at one or two bars, but might go out of range intermittently due to fluctuations in the environment.

## Not receiving push notifications

You must be logged in to the Arlo Secure App to receive Arlo alerts on your smartphone or mobile device. Arlo registers your device for push notification when you log in. If you used the logout option instead of simply exiting the app, you must log back in to the app. You receive Arlo alerts even if your device is sleeping.

### Check the Arlo Secure App notification settings on an iOS device

Make sure that you allow the Arlo Secure App to receive push notifications. The Arlo Secure App push notifications can be disabled on iOS.

1. Tap the **Settings** icon for your iOS device.
2. Navigate to **Notifications**.
3. Tap **Arlo Secure**.
4. Make sure **Allow Notification** is selected.

## HEVC 2K playback-supported devices

High Efficiency Video Coding (HEVC) is a video compression standard that enables you to download and stream 2K videos with ease. To use HEVC on the Arlo Secure App, you must use a supported device and meet the minimum requirements. Your device must:

- Run iOS 9.0 or higher (Apple devices)
- Run Android 5.0 or higher (Android devices)
- Have the latest version of the Arlo Secure App (for mobile)
- Use a web browser that supports HEVC

**Note:** To check if your web browser supports HEVC, visit <https://caniuse.com/#feat=hevc>.

HEVC is supported on:

- iPhone 7/7 Plus or newer
- iPad Pro or newer
- Samsung Galaxy S7/S7 Plus or newer
- Galaxy Note 8 or newer
- Google Pixel/Pixel XL or newer
- Huawei P9 or newer
- Xiaomi Mi 5 or newer
- LG G5 or newer
- HTC U10 or newer
- Sony Xperia X or newer
- Moto Z or newer
- OnePlus 3 or newer

## Support

For product updates and web support, visit <http://www.arlo.com/en-us/support/>.

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## Environmental Information


The minimum to maximum operational temp -20C to +45C. There is IP65 water intrusion protection.

## Compliance

For additional regulatory compliance information including EU Declaration of Conformity, visit, [www.arlo.com/about/regulatory/](http://www.arlo.com/about/regulatory/).

Some Arlo products have a regulatory e-label that you can access in the Arlo app or web portal. This is because a printed regulatory label does not fit all of the regulatory information on the Arlo product label.

### To find the regulatory e-label for your Arlo product:

1. Launch the Arlo app.
2. Navigate to **Devices**.
3. Tap **Menu** •••.
4. Tap **Device Settings**  next to the device you want to modify.
5. In **Device Settings** select the device.
6. Tap **Regulatory**.

FCC ID: 2APLE18300426 IC: 23815-18300426 CAN ICES-003 (B)/NMB-003 (B)

**Note:** If the Arlo Secure App does not show a Regulatory sub-menu for your Arlo product, then the product does not have a regulatory e-label, and you can find all regulatory information on the physical label located on the floodlight base.

For additional compliance information on Arlo products, visit <https://www.arlo.com/en-us/about/regulatory/>.

この装置は、クラスB機器です。この装置は、住宅環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。

取扱説明書に従って正しい取り扱いをして下さい。

VCCI —B

取得審験證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前述合法通信，指依電信管理法規定作業之無線電通信。低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

為避免本器材影像畫面遭偷窺或擷取，本器材使用者應先修改預設密碼，並定期更新密碼

## Federal Communication Commission Interference Statement:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

## RF exposure statements

This Transmitter must not be colocated or operating in conjunction with any other antenna or transmitter.

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body or nearby persons.

Déclaration d'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

## Industry Canada statement:

This device complies with Industry Canada license-exempt RSSs. Operation is subject to the following two conditions:

- 1) This device may not cause interference, and
- 2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- 1) l'appareil ne doit pas produire de brouillage;
- 2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Innovation, Science and Economic Development Canada Statement:

This digital apparatus complies with CAN ICES-003(B).

Énoncé d'Innovation, Sciences et Développement économique Canada

Ce périphérique numérique est conforme à la norme CAN ICES-003(B)/NMB-003 (B).