



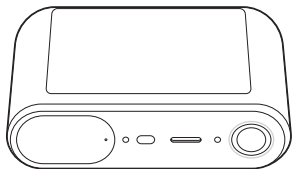
Quick Start Guide

Essential Solar Security Camera



Solar Powered

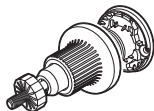
What's in the box



Essential Solar Security Camera



Indoor USB-C Charging Cable



Wall Mount with Base Attached

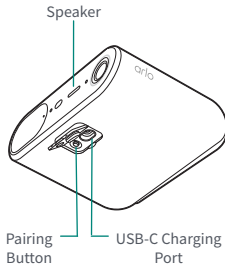
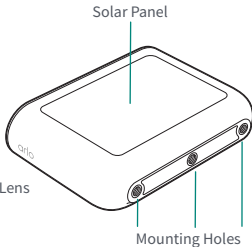
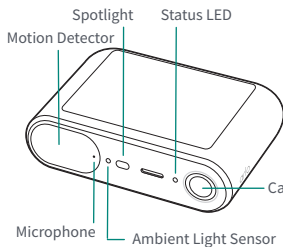


Screws (Bag A)



Anchors (Bag B)

Get to know your camera



Get started

- 1 Your camera comes partially charged due to shipping regulations. Before setup, charge your camera with the USB-C charging cable until the status LED on the front of the camera turns solid blue. Also, ensure Bluetooth is enabled on your mobile phone or tablet.
- 2 Before mounting, scan the QR code below to start setting up your camera. If you don't have the Arlo Secure App installed, you'll be directed to the app store to download it.



<https://my.arlo.com/install/e1solar>

OR

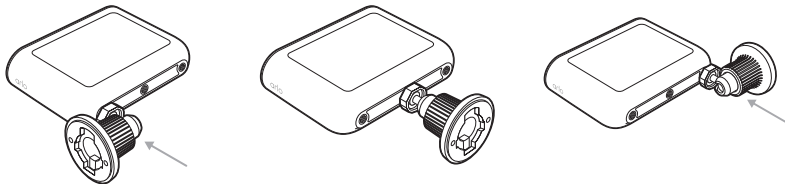
If you're having trouble with the QR code in this guide, download the Arlo Secure App from your mobile app store, create an account, open the app, tap  in the upper-right corner and select Add a Device to add the camera manually.

Mounting Tips

1 Open the Arlo Secure App and follow the in-app mounting instructions. During installation, pay close attention to the screens where the camera's sensors report the following information:

- Solar status: Confirms solar panel gets enough sunlight.  Sun
- Wi-Fi signal strength: Ensures a reliable connection.  Strong
- Motion trigger notification: Confirms when motion is detected.  Motion
- Motion sensor field of view: Shows the area detected by the motion sensor.
- Motion sensitivity: Adjusts detection range.

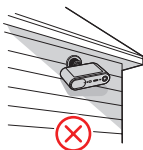
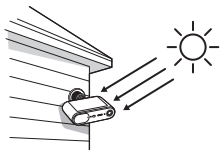
2 When choosing a mounting location, note that the left and right mounting holes allow the camera to rotate a full 90 degrees.



- 3 Walk your property and use the Arlo Secure App's setup screens to confirm that your camera is receiving a strong Wi-Fi signal.

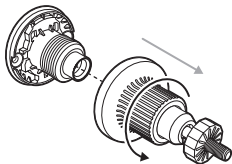


- 4 Ensure the mounting spot offers the camera direct sunlight. Avoid shady areas, such as under eaves, awnings or near trees.



5

1. Detach the base from the mount.



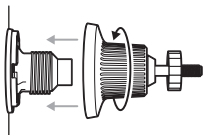
2. For stucco or concrete walls, drill with a 15/64 in (6 mm) bit and insert the included wall anchors. For other surfaces, such as wood, pre-drill with a 1/16 in (1.5 mm) bit; no anchors are needed.



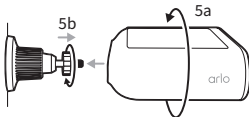
3. Secure the base with the included screws.



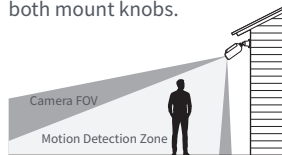
4. Thread the mount onto the base.



5. Tighten the large knob enough to support the camera as you rotate it onto the mount then firmly tighten the small knob.



6. Use the app's aiming screen to adjust the angle and confirm motion is detected as you walk in front of it. Finally, tighten both mount knobs.



Additional Tips

Want to learn more about your camera's features?

Go to your camera's Device Settings  > Product Tour to watch a short video and learn about key camera features. You can also learn more about the Arlo Secure app by visiting  > Explore the App.

Having trouble connecting camera to your network?

1. Make sure Bluetooth is enabled on your mobile phone or tablet.
2. Try setting up the camera while standing closer to your router.
3. If you're having trouble setting up the camera with the QR code in the app, open the app and tap  in the upper-right corner and select Add a Device to add the camera manually.
4. Press and hold the pairing button for up to 3 seconds. The LED should blink blue. If it does not, make sure the camera is charged. If the LED still does not blink blue, try again in about 1 minute in case the camera is still powering on.
5. If the camera still does not enter pairing mode, factory reset it by pressing and holding the pairing button for 15 seconds, or until LED flashes amber.
6. Make sure you are entering the correct Wi-Fi password. If you're not sure, tap Locate My Password in the app when prompted to enter the network password, then follow the instructions to copy the password from your phone into the Arlo app.

How much sun does your camera need?

Depending on settings, use, activity captured, and environment, your camera may need approximately 2 hours of sunlight per day to recharge.

Want to extend your camera's battery life?

1. On a sunny day, check the sun icon during multiple live streams. If it is usually off, move the camera to a sunnier location. Regularly wipe the panel clean to remove dust and debris.
2. Adjust the mount angle of your camera to avoid capturing motion from objects you may not care about, like trees or passing cars.
3. Adjust the motion sensitivity under Device Settings  > Default Mode Settings > Motion Detection Test to only capture motion in areas of importance.
4. Set the power saving mode under your camera's Device Settings  > Power Management to a value that best suits your security needs.
5. Check your camera's connection strength under Device Settings  > Connected to > Connection Test. If there is a connection issue, consider mounting the camera closer to your router.
6. Reduce your spotlight's intensity under the camera's Device Settings  > Light Settings.

Getting too many notifications?

1. Adjust the mount angle of your camera to avoid capturing motion from objects you may not care about, like trees or passing cars.
2. Adjust the motion sensitivity under Device Settings  > Default Mode Settings > Motion Detection Test to only capture motion in areas of importance.
3. Set up Activity Zones to only monitor areas most important to you.
4. Consider filtering notifications based on person, package, or vehicle.
5. To temporarily mute notifications, press and hold an incoming notification, select Mute Notifications, then choose when you want notifications to resume.

Not sure how to arm and disarm your camera?

In the app, use Dashboard tab to choose your camera's mode: Arm Away, Arm Home, Standby, or Custom Mode. Under Routines customize actions taken for each mode and automate changes between modes by time or event.

Want to share camera access with other people?

Yes. Go to Profile  > Shared Access, tap , then enter the person's name, email address, and select which cameras you would like to share.

Need help?

For quick answers, troubleshooting tips, and additional support, contact us via:



Click  and select Support Center in the Arlo Secure App



Visit our website at www.arlo.com/support

Enhance your protection with an Arlo Secure Early Warning System plan

Premium features include:

- Secure Cloud Storage
- Smart Interactive Notifications
- Advanced Object Detection
- Smart Activity Zones

Trial is included with purchase; visit www.arlo.com/arlosecure to learn more.



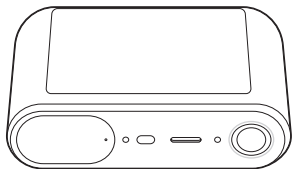
快速入門指南

Essential Solar Security Camera



太陽能供電

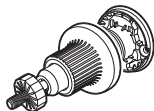
盒中內容物



Essential Solar Security Camera



室內 USB-C 充電纜線



附底座的牆用固定座

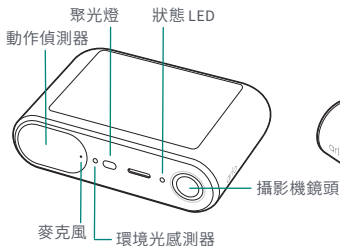


螺絲 (A 袋)

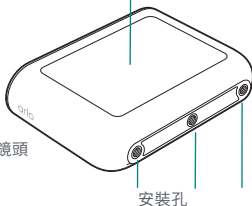


錨柱 (B 袋)

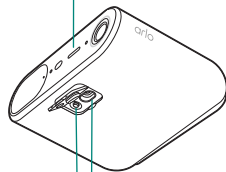
認識您的攝影機



太陽能充電板



喇叭



配對按鈕

開始使用

1

因運送法規限制，攝影機出貨時僅部分充電。設定前，請使用 USB-C 充電纜線為攝影機充電，直到攝影機正面的狀態 LED 持續亮藍燈為止。另外，也請確認您的手機或平板電腦已啟用藍牙。

2

安裝前，請掃描下方的 QR 碼，開始設定您的攝影機。如果您未安裝 Arlo Secure App，系統會將您引導至應用程式商店進行下載。



<https://my.arlo.com/install/e1solar>

或者

如果您在使用本指南中的 QR 碼時遇到問題，請從行動應用程式商店下載 Arlo Secure App，建立帳戶、開啟 App、點選右上角的 ，然後選取「Add a Device」（新增裝置）以手動新增攝影機。

安裝提示

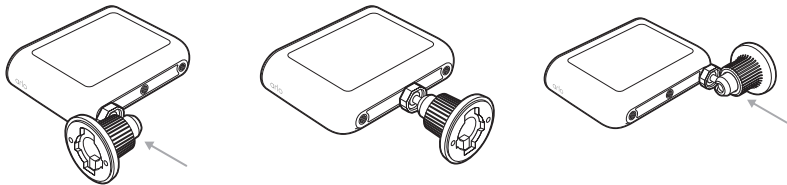
1

開啟 Arlo Secure App，並依照 App 內的安裝指示操作。在安裝期間，請密切注意攝影機感測器回報下列資訊的畫面：

- 太陽能狀態：確認太陽能充電板能接收到足夠的陽光。  Sun
- Wi-Fi 訊號強度：確保連線穩定。  Strong
- 動作觸發通知：在偵測到動作時進行確認。  Motion
- 動作感測器視野：顯示動作感測器偵測到的區域。
- 動作偵測敏感度：調整偵測範圍。

2

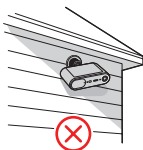
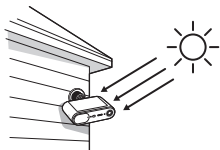
選擇安裝位置時，請注意左右安裝孔可讓攝影機完整旋轉 90 度。



- 3 在您的物業周圍走動，並使用 Arlo Secure App 的設定畫面，確認攝影機可接收到穩定的 Wi-Fi 訊號。

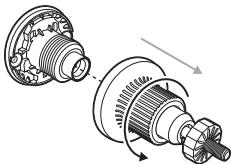


- 4 確認安裝位置能讓攝影機直接接收到陽光。請避開陰暗處，例如屋簷下、遮雨棚或樹木附近。



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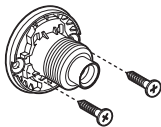
1. 從固定座拆下底座。



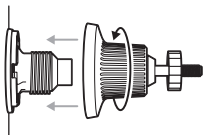
2. 若是水泥或混凝土牆面，請使用 6 公釐 (15/64 英吋) 的鑽頭進行鑽孔，並插入隨附的錨栓。若是其他材質的表面 (例如木材)，請使用 1.5 公釐 (1/16 英吋) 的鑽頭預先鑽孔；無需使用錨栓。



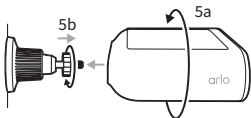
3. 使用隨附的螺絲固定底座。



4. 將固定座旋入底座。



5. 鎖緊大旋鈕，確保它在您將攝影機旋轉鎖入固定座時可提供足夠的支撐力，然後將小旋鈕鎖緊。



6. 使用 App 的對準畫面調整角度，並在您走到它前方時確認可偵測到動作。最後，將兩個固定座旋鈕鎖緊。



其他提示

想要進一步瞭解攝影機的功能嗎？

前往攝影機的「Device Settings」(裝置設定)  > 「Product Tour」(產品導覽) 觀看短片，並瞭解主要的攝影機功能。您也可以前往  > 「Explore the App」(探索 App)，以進一步瞭解 Arlo Secure App。

將攝影機連線至網路時碰到問題？

6. 確認您的手機或平板電腦已啟用藍牙。
7. 嘗試在靠近路由器的位置設定攝影機。
8. 如果使用 App 中的 QR 碼設定攝影機時發生問題，請開啟 App 並點選右上角的 ，然後選取「Add a Device」(新增裝置) 以手動新增攝影機。
9. 按住配對按鈕最多 3 秒。LED 會閃爍藍色燈號。如果沒有，請確認攝影機已充電。如果 LED 仍未閃爍藍色燈號，可能是攝影機仍在開機，請大約 1 分鐘後再試一次。
10. 如果攝影機仍未進入配對模式，請按住配對按鈕 15 秒，或直到 LED 閃爍橘色燈號，將其重設為出廠設定。
11. 確認您輸入正確的 Wi-Fi 密碼。如果您不確定，請在系統提示您輸入網路密碼時，點選 App 中的「Locate My Password」(尋找我的密碼)，然後依照指示將密碼從手機複製到 Arlo App 中。

您的攝影機需要接收到多少陽光？

視設定、使用方式、擷取的活動和環境而定，您的攝影機每天可能需要接收大約 2 小時的陽光才能完全充電。

想要延長攝影機的電池續航力嗎？

1. 在晴朗的日子，請在多次即時串流期間檢查太陽圖示。如果該圖示通常處於關閉狀態，請將攝影機移至日照更充足的位置。定期將充電板擦拭乾淨，清除灰塵和碎屑。
2. 調整攝影機的安裝角度，避免擷取您可能不在意之物體的動作，例如樹木或經過的車輛。
3. 在「Device Settings」(裝置設定)  > 「Default Mode Settings」(預設模式設定) > 「Motion Detection Test」(動作偵測測試) 下調整動作敏感度，讓攝影機只擷取重要區域中的動作。
4. 在攝影機的「Device Settings」(裝置設定)  > 「Power Management」(電源管理) 下設定省電模式，將其設定為最符合您安全需求的值。
5. 在「Device Settings」(裝置設定)  > 「Connected to」(已連線至) > 「Connection Test」(連線測試) 下，檢查攝影機的連線強度。如果發生連線問題，請考慮將攝影機安裝在更靠近路由器的位置。
6. 在攝影機的「Device Settings」(裝置設定)  > 「Light Settings」(燈光設定) 下，降低聚光燈強度。

收到太多通知？

1. 調整攝影機的安裝角度，避免擷取您可能不在意之物體的動作，例如樹木或經過的車輛。
2. 在「Device Settings」(裝置設定)  > 「Default Mode Settings」(預設模式設定) > 「Motion Detection Test」(動作偵測測試) 下，調整動作敏感度，讓攝影機只擷取重要區域中的動作。
3. 將「Activity Zones」(動態偵測區域) 設定為僅監控您最重要的區域。
4. 可考慮根據人員、包裹或車輛來篩選通知。
5. 若要暫時將通知設為靜音，請按住送來的通知，選取「Mute Notifications」(將通知靜音)，然後選擇您要何時再次開始接收通知。

不確定如何啟用及停用攝影機嗎？

在 App 中，使用「Dashboard」(儀表板) 標籤選擇攝影機模式：「Arm Away」(啟用離開)、「Arm Home」(啟用在家庭)、「Standby」(待命) 或「Custom Mode」(自訂模式)。在「Routines」(例行事項) 下，自訂各種模式執行的動作，並讓系統依時間或事件自動切換模式。

想要與其他人分享攝影機的存取權限嗎？

是。前往「Profile」(設定檔)  > 「Shared Access」(分享存取權限)，點選 ，接著輸入人員的姓名、電子郵件地址，並選擇您要分享的攝影機。

需要協助？

若希望快速取得答案、疑難排解提示和其他支援，請透過以下方式與我們聯絡：

 按一下  並在 Arlo Secure App 中選取「Support Center」（支援中心）

 造訪我們的網站：www.arlo.com/support

使用 Arlo Secure Early Warning System 方案 加強保護

進階功能包括：

- 安全的雲端儲存空間
- 智慧互動式通知
- 進階物體偵測
- 智慧動態偵測區域

購買產品即隨附試用權益；請造訪 www.arlo.com/arlosecure 以進一步瞭解。

¹Maintaining Arlo Secure features requires a paid subscription after the trial period ends, and these features, including the length of cloud storage, may vary by region. For current information on Arlo Secure features by region, visit www.arlo.com/arlosecure.

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¹若要保有 Arlo Secure 功能，試用期結束後需要付費訂閱，而包括雲端儲存時間長度等功能可能會因地區而異。若要瞭解各地區 Arlo Secure 功能的最新資訊，請造訪 www.arlo.com/arlosecure。

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